thrivePCI

COURSE 02

Program Ownership

A program needs people behind it



Release 0.2.4+20 261 120T213 700Z | Draft for review

Learning objectives

01

Distinguish coordination from execution

02

Describe an owned handoff

03

Create a review agenda that exposes unresolved work

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Responsibility in the standard

01

Security roles need clear definition

02

Personnel need awareness and acknowledgment

03

Requirement-specific responsibilities also apply

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An illustrative responsibility map

A role map makes different contributions visible
Formal authority still comes from approved documentation

Contribution	Illustrative responsibility
Activity owner	Performs work and retains its records
Reviewer	Reviews the result within assigned authority
Program coordinator	Tracks dependencies and open questions
Escalation owner	Resolves an authorized priority or resource decision

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Task assignment and activity ownership

01

A task needs an understood expected output

02

The owner needs access and authority

03

Unresolved dependencies need visibility

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A useful handoff

The request explains the activity and expected output
Dependencies and exceptions have a named route

Handoff field	What the recipient needs
Activity	What work to perform
Inputs	Population, period and authoritative source
Output	Record of work, decisions and follow-up
Exception route	Who can resolve a missing input or decision

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Escalation and unresolved decisions

01

A blocker needs an owner and an effect

02

Escalation should request a specific decision

03

Status alone does not resolve the work

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A preparation review agenda

Review changed facts and dependencies
Track decisions and follow-up separately

Agenda item	Expected discussion result
Changed environment or ownership	Updated facts and affected work
Blocked handoffs	Specific decision or dependency owner
Completed activities	Identifiable supporting record
Open decisions	Owner, action and review point

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Practice scenario

01

The compliance lead owns every platform task

02

Engineering holds the source records

03

One overdue review has no agreed escalation route

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Scenario debrief

The coordinator can retain oversight
The performer and dependency owner need clear assignments

Work item	Illustrative owner
Source population	Authorized engineering owner
Review activity and decisions	Assigned control owner
Dependencies and status	Program coordinator
Resource or authority question	Authorized escalation owner

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Knowledge check

Which handoff is most useful?

A. Complete the green task

B. Upload whatever we used last year

C. Review the defined population and record decisions and exceptions

D. Ask the assessor to perform the activity

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Answer and explanation

01

C describes executable work

02

The detailed process still needs the applicable requirement and authority

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Your ownership action brief

01

Choose one overloaded workstream

02

Clarify performer, inputs and exception route

03

Update the relevant responsibility records

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Sources and course boundary

PCI DSS v4.0.1: section 5 and section 10

Requirement 12.1.3 and requirements 1–11 x.1.2

Practitioner role maps, handoffs and exercises

Educational guidance. No compliance guarantee.

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Current standard and assessment timing

The phase-in has elapsed

Requirements and specified bullets previously phased in on March 31, 2025 are effective. Apply their entity, technology and other applicability conditions.

Use the current successors

6.4.1 6.4.2 | 8.3.10 8.3.10.1 | 10.7.1 10.7.2. The superseded requirements are N/A for current reporting; retain them only for historical context.

Keep timing and evidence distinct

An effective date does not create a recurring control interval or an evidence freshness limit. Use the applicable requirement and testing procedures to establish those obligations.

Source: PCI DSS v4.0.1; PCI SSC FAQs 1593 and 1176. Source checked November 21, 2026.

PCI DSS v4.0.1 / corpus 1.1.0+20261121T170000Z